



Case Study

Pronto Reception Desk

Quality Solicitors Silks



Pronto Reception Desk

Creating an effective and stylish reception space

The brief

"The TOP-TEC designers took on board our requirements and were able to offer us a wide range of choice when it came to the finishing touches. We have had very positive feedback from both clients and staff."

Gary Storer, Practice Manager

Part of a national network of like minded law firms, Quality SolicitorsSilks is modern and progressive. Working for individuals and businesses in Oldbury and Netherton – their aim is to offer excellent customer service every time.

TOP-TEC were approached by Silks Solicitors who were re-branding under the Quality Solicitors name, to design, build and install a bespoke reception desk that professionally represented their new brand.

As the reception area is the first point of contact for any visitor, TOP-TEC provided Silks with the opportunity to convey the image that they want visitors to have, by designing a sleek, modern reception desk with a dual workspace area, enabling multiple employees to greet customers.

The solution

The desk was created in a way that computers and terminals are hidden from view so that visitors are not confronted with a wall of computers. The computers are kept securely on a lower level behind the desk so that the reception staff can see and use them but so that they are not a focal point in the room. The look and feel is also important for the receptionists who work there, as they need to be comfortable in their job and the environment in which they work.

The scope of the project included designing the desk to be capable of handling a large influx of customers whilst protecting confidential data.

The benefits

Designed and manufactured in the UK, the Pronto Reception Desk is available in a range of styles and functions, providing an interactive space that creates a positive professional impression.

Key features of Flip-Top Versatile Desk

- Illuminated branding increases brand awareness
- Extra storage space for files and documents
- Available in a range of colours and styles
- Lockable drawer units to protect confidential data
- Dual-height worktop separates work space from the customer domain
- High quality construction and

