



Case Study

Reception Desks

Silks Quality Solicitors - Mander Cruickshank



Reception Desk

Creating an effective and stylish reception space

The brief

"First impressions count and our TOP-TEC desk is an impressive welcoming statement to our visitors. Professional, modern, stylish and welcoming is how we like to be described and this is exactly the description of our new desk too. Furthermore, TOP-TEC were a pleasure to work with and have provided a quality product for excellent value."

Mark Hodges, Practice Manager

Concerned their existing reception furniture appeared cluttered and old-fashioned, Mander Cruickshank required a new, modern desk that coincided with their re-brand and reflected the QualitySolicitors values of excellent customer care.

On top of displaying their new brand, the firm needed the desk to provide space for two users, enabling them to manage large influxes of customers quickly and effectively.

Furthermore, the desk had to be compact, aesthetic and compatible with the latest technology, maximising the amount of available reception space and ensuring that the first point of contact with the firm leaves a professional and welcoming impression with their clients.

The solution

After a free consultation process, schematic room plans and renders were provided by TOP-TEC to match the firms requirements. It was important to Mander Cruickshank that their new furniture had a contemporary feel and reflected the firm being a 21st-century legal practice, which TOP-TEC was able deliver with the minimalist appearance of their contour-styled reception desk.

To hide clutter and maintain a neat and attractive reception space, TOP-TEC's desk incorporates a dual worktop that separates the customer domain from administrative workspace. Lockable drawer units and secure computer cages are fitted to the desk to protect the firms' physical data assets from theft, while ample worktop space is provided to support PC monitors, computer attachments and further working area for two users.

To complete the design, Mander Cruickshank's new QualitySolicitors logo is incorporated into the frame of the desk, utilising TOP-TEC's unique laser-cut illuminated branding.

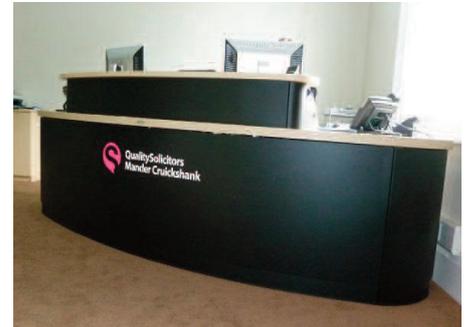
The benefits

Using TOP-TEC's contour-styled reception desk, QualitySolicitors Mander Cruickshank have been able to create a modern and functional customer service area that promotes their brand, keeps their technology safe, and provides a top-class service to their clients during busy and non-busy periods.

As the first point of contact with their clients, it is important that Mander Cruickshank's reception space leaves a positive impression. TOP-TEC's service from planning, through to design, manufacture and installation has ensured this is the case every time.

Key features of Pronto Reception Desk

- Illuminated branding increases brand awareness
- Extra storage space for files and documents
- Available in a range of colours and styles
- Lockable drawer units to protect confidential data
- Dual-height worktop separates work space from the customer domain
- High quality construction



Before



After

