TOP-TEC were approached by Silks Solicitors who were re-branding under the Quality Solicitors name, to design, build and install a bespoke reception desk that professionally represented their new look.

As part of a national network of law firms, QualitySolicitors Silks were working for individuals and businesses in Oldbury and Netherton – their aim to offer excellent customer service every time.

The Brief

TOP-TEC were approached by Silks Solicitors who were re-branding under the Quality Solicitors name, to design, build and install a bespoke reception desk that professionally represented their new look.

Creating an effective and stylish reception space

The Solution

TOP-TEC provided Silks with the opportunity to convey the image that they wanted visitors to have, by designing a sleek, modern reception desk with a dual workspace area, enabling multiple employees to greet customers.

The desk was created in a way that computers and terminals were hidden from view so that visitors are not confronted with a wall of computers. PC’s were kept securely on a lower level behind the desk so that the reception staff could use them but so that they were not the focal point in the room. The look and feel was also important for the receptionists who work there, as they need to be comfortable in their

“The TOP-TEC designers took on board our requirements and were able to offer us a wide range of choice when it came to the finishing touches. We have had very positive feedback from both clients and staff.”

Gary Storer
Practice Manager

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The scope of the project included designing the desk to be capable of handling a large influx of customers whilst protecting confidential data.

The Benefits

Designed and manufactured in the UK, the PRONTO Reception Desk provided an interactive space that created a positive and professional first impression to the customer.

Key Features of PRONTO Reception Desk:

- Illuminated branding increases brand awareness.
- Extra storage space for files and documents.
- Lockable secure drawer units to protect confidential data.
- High quality construction.
- Available in a range of colours and styles.

W: www.top-tec.co.uk